
FIELD NETWORKING TECHNICIAN RESIDENTIAL SERVICES

ABOUT FRONTLINE:

Frontline Broadband Inc. is an expert in Information and Communication Technologies with over 15 years of experience. We specialize in utilizing true fibre optic network technology to create SMART Communities and Buildings.

MAIN RESPONSIBILITIES:

- Implement and maintain Fiber, Ethernet and Digital Subscriber Line (DSL) networks
- Install, splice, terminate (crimp), test and troubleshoot fibre optic, copper twisted pair and Ethernet cables
- Deploy optical line termination (OLT) devices, IPTV set-top boxes, routers, access points, network switches and powerline adapters
- Maintain and update site documentation, work orders and site inventory
- Create incident and fault reports as required
- Deploy, configure and provision firmware updates on network infrastructure such as routers, access points (APs), network switches, IPTV set top boxes and optical line termination (OLT) devices
- Interface with external stakeholders (clients) and internal stakeholders (operations & network teams)
- Identify issues, respond to queries, and provide explanation/assistance relating to network project activity directly with external/internal stakeholders in a professional manner



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TECHNICAL QUALIFICATIONS:

- Ability to crimp RJ45 and RJ11 Ethernet cables (STP, SSTP, UTP)
- Ability to terminate Fibre optic cables (Single Mode Simplex SC/UPC)
- Knowledge of Wi-Fi standards
- Strong manual dexterity and hand-eye coordination

REQUIRED QUALIFICATIONS:

- Ability to work in collaboration with others
- Solid organizational and problem solving skills
- Self-starter approach with initiative
- Ability to work in a fast paced, changing environment with minimal direction
- Flexibility to work shift work within the 6 days of the week –mornings, evenings (up to 10 pm) and on weekends and holidays
- Ability to pass and maintain full security clearance as required (Criminal/ Credit Checks)